



6315 Doyle Street, Emeryville, CA 94608

INSTRUCTIONS

1. Write the flowlight colors of your wand in the correct order.

→ If you have a 5-light wand, write NONE in the top line.

→ If you have a flowlight-FS wand, write FS on one line.

2. If you have broken joint(s), CIRCLE it/them (in the picture) below.

3. You will be emailed & invoiced electronically once your order has been processed.

FLOWLIGHT WAND DETAILS



WAND WARRANTY FORM

CUSTOMER CONTACT

Name: _____

Email: _____

Phone: _____

Shipping address: _____

Please print clearly. If we can't read your handwriting, we will set aside your return until you contact us to identify your shipment.

We will not share your contact information. This info is required for us to contact you about your return and send you relevant payment and tracking info.

Need by date (if relevant): _____

Rush fee may apply. You may be contacted by email with expedited shipping pricing.

PLEASE CHECK THE APPROPRIATE BOX:

- ☐ I would like my broken flowlight wand joint(s) fixed (\$20/joint + shipping).
- ☐ I would like a new replacement flowlight-FS wand (\$112-125/wand + shipping).
 - G2 flowlight wands will be replaced with flowlight-FS wands.
- ☐ I would like to exchange for a contact wand. (\$80 + shipping).
 - Contact wand length
 - ☐ 71cm / 28"
 - ☐ 80cm / 31.5"
 - ☐ custom (+ \$10 fee): _____
- ☐ I would like a refund (if purchased within 30 days)
- ☐ I would like to exchange my flowlight wand for credit toward other flowtoys.
 - Please specify your order items below.

FOR OFFICIAL ELF USE

Received: _____ Shipped: _____

Contact notes:

- ☐ Check flowlights
- ☐ Check all joints] Total # joints needing repair: _____
- ☐ Check finger loop. (If old/worn: free replacement)
- ☐ Check tube and caps.
 - Replaced \$5/tube: _____ \$15/cap: _____

Notes: