



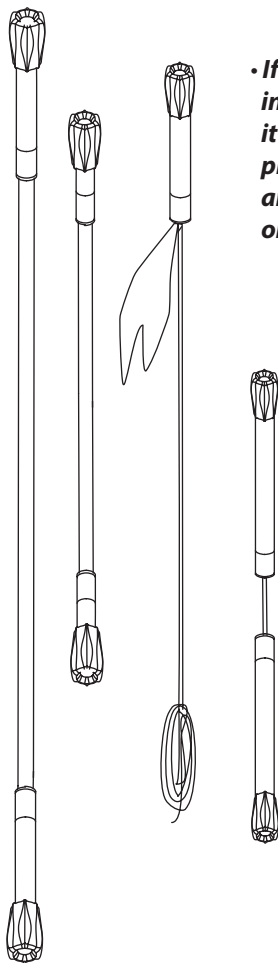
6315 Doyle Street, Emeryville, CA 94608

INSTRUCTIONS

1. Enter your contact info + Check the relevant boxes on the right and tell us what's happening with your prop(s).
2. If you are sending in multiple vision props, please use 1 page for each prop.
3. If multiple props, complete your contact info. on page 1, and # your prop with tape or a small piece of paper rubber-banded/taped to it.

Make sure prop# matches the corresponding warranty form.

Do NOT use sharpie/marker on prop parts. Use tape / rubberband instead.



• If LEDs are acting weird and it's not obvious, please tape around the area on the tube.

vision props :: warranty form

customer info

Name: _____

Email: _____

Phone: _____

Shipping address: _____

Please print clearly. If we can't read your handwriting, we will set aside your return until you contact us. We will not share your contact info - we just need to contact you about your return, send you relevant payment and tracking info, and get these babies back to you :)

Need by date (if relevant): _____

Rush fee may apply - we'll contact you via email with expedited shipping pricing.

WHAT'S HAPPENING - CHECK RELEVANT BOX & DESCRIBE ISSUE :

HARDWARE: ☐ LED ☐ button ☐ usb jack ☐ cap/tube/connector ☐ grip

BATTERY: ☐ battery life ☐ turns on/off on impact ☐ works only on charger

OTHER: ☐ reset on impact ☐ radio/grouping issues ☐ kinetic issues ☐ other

WHAT WOULD YOU LIKE TO DO - CHECK THE RELEVANT BOXES:

- ☐ I would like my prop repaired/replaced.
- ☐ I would like a refund (if purchased within 30 days)
- ☐ I would like to add other items to my warranty:
→ Please specify your order items below.

FOR OFFICIAL ELF USE

Received: _____ Shipped: _____

Notes:

see back for more internal notes →